

## OPTAC Fleet Viewer Upgrade - Version 3.0 Download and Installation Instructions

### IMPORTANT:

- We strongly advise that you perform a back-up of your database before upgrading. If you are running a server version, please contact us on the phone numbers listed at the bottom of this document.
- Depending on the size of your database, the software upgrade process may take some time. When installing the software you will automatically be given an *estimate* of the time that it may take. At this point you will be given the option to continue with the installation or cancel and complete it later. It may be more convenient to run the upgrade process overnight.
- Please close all other applications when performing the upgrade process.
- Please note that once the upgrade process commences a progress bar will appear. From time to time this progress bar may look static – please do not interrupt the installation process.
- Please do not stop the upgrade process once it has started. **THIS COULD CAUSE YOU TO LOSE DATA.**

### Step 1: Download instructions

You have already completed Step 1.

### Step 2: Download software

2.1 Left click your mouse once on "OPTAC v3.0 Software" (the file name).

2.2 You will be asked if you want to "Run, Save or Open" the file.

2.3 Select "Save" and choose a location such as "desktop".

2.4 The file will now download. This may take a few minutes, depending on the speed of your internet connection.

2.5 Once the file has downloaded successfully, an icon will appear at the location you chose.

2.6 Double click the left button of your mouse on the icon and the OPTAC installation will begin.

2.7 Follow the on-screen instructions, when prompted, please click "Next" to continue.

IMPORTANT: Please do not stop the upgrade process once it has started. **THIS COULD CAUSE YOU TO LOSE DATA.**

### Step 3: Upgrade the OPTAC Download Tool

IMPORTANT: Please note that by upgrading the Download Tool any files that are stored on the tool will be automatically deleted. Please ensure that you transfer any files to your PC prior to performing the tool upgrade

A USB cable and serial cable are needed to upgrade the Download Tool. If you do not have a serial port or these cables, please contact us and quote part number 7780-816.



Serial Upgrade Cable

## **OPTAC Fleet Viewer Upgrade - Version 3.0**

### **Download and Installation Instructions continued...**

- 3.1 Left click on the Windows "Start" button, located at the bottom left of the screen.
  - 3.2 Select "Programs" from the pop up menu.
  - 3.4 In the menu that appears select "Stoneridge".
  - 3.5 Further menu options will appear.
  - 3.6 Left click on "OPTACToolConfig".
  - 3.7 Click on the corresponding flag to select your language.
  - 3.8 Follow the on-screen instructions to continue the upgrade process.
- If you have difficulties upgrading your Tool, please contact us for a support guide.

#### **Step 4: Download user manual (Optional)\***

- 4.1 Select the manual you need by placing your mouse over the name of the file.
- 4.2 Left click the mouse button. The file will open.
- 4.3 Left click on "File" in the main browser menu (top left).
- 4.4 Select "Save As" by left-clicking on it.
- 4.5 A window will appear. Use the drop-down menu to find the following location on your c:\ drive: c:\program files\SEcommon\help\LANG\  
("LANG" is your selected language eg: FRA = France, ENU = English, DEU = German).
- 4.6 Left click your mouse on the "Save" button.
- 4.7 The new manual is now available as part of the software.

*\* Please note that you will need the latest version of Adobe Reader, which you can download from [www.adobe.com](http://www.adobe.com).*

For help please phone:

UK: 0870 887 9256

France: 05.59.50.16.44

España: 91 41 43 160

Deutschland: 06 92 222 7840

Italia: 023 60 06 300

Sverige: 08 5057 8446

Portugal: 800860008

Nederland: 0207121396

Danmark: 80 885817