

OPTAC Fleet Viewer Upgrade - Version 4.1

Step 1: Download Instructions

IMPORTANT:

We strongly advise that you perform a back-up of your database BEFORE upgrading to OPTAC Fleet Viewer v4.1.

- If you are running a Server version of the software, please contact Customer Support on the telephone number at the bottom of these instructions before proceeding.
- Please be aware that you must currently be using version 3.0 of OPTAC Fleet Viewer to be able to upgrade to version 4.1.
- You can easily check what version of the software you are currently using by looking at the version number stated at the bottom left hand corner of the main menu. If you are using an earlier version of the software please contact Customer Support on the telephone number at the bottom of these instructions and we will help you upgrade to version 4.1.
- New driver card & vehicle data imported into version 4.1 will benefit from the updates contained within this release. If you would like all your historical data to also benefit from this update, you will be required to export and then re-import all your data. If you would like some assistance on how to perform this operation please contact Customer Support on the telephone number at the bottom of these instructions.
- When performing the upgrade process please ensure that all other PC applications are closed.
- Please do not stop the upgrade process once it has started. IF YOU DO, THIS COULD CAUSE YOU TO LOSE DATA.
- Please note that once the upgrade process commences a progress bar will appear. From time to time this progress bar may look static – please do not interrupt the installation process.
- We strongly advise that you perform a back-up of your database AFTER the upgrade process to version 4.1 is complete.

Step 2: Download OPTAC Fleet Viewer v4.1

2.1 Left click your mouse on the 'OPTAC v4.1 Software' shortcut.

2.2 You will be asked if you want to 'Run, Save or Open' the file.

2.3 Select "Save" and choose a location such as 'Desktop'.

2.4 The file will now download. This may take a few minutes, depending on the speed of your internet connection.

2.5 Once the file has downloaded successfully, an icon will appear at the location you chose.

2.6 Double click the left button of your mouse on the icon and the OPTAC Fleet Viewer v4.1 installation will begin.

2.7 Please follow the on-screen instructions, when prompted, click 'Next' to continue.

IMPORTANT: Please do not stop the upgrade process once it has started. **IF YOU DO, THIS COULD CAUSE YOU TO LOSE DATA.**

Step 3: Upgrade the OPTAC Download Tool (Optional)

IMPORTANT: Please note that by upgrading the Download Tool any files that are stored on the device will be automatically deleted. Please ensure that you transfer any files to your PC prior to performing the Download Tool upgrade.

A USB cable and serial cable are needed to upgrade the Download Tool. If you do not have a serial port or these cables, please contact us to purchase these items and quote part number 7780-816 for the Serial Upgrade Cable.



Serial Upgrade Cable

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Download and Installation Instructions continued...

3.1 Left click on the Windows 'Start' button, located at the bottom left of the screen.

3.2 Select 'Programs' from the pop-up menu.

3.4 In the menu that appears select 'Stoneridge'.

3.5 Further menu options will appear.

3.6 Left click on 'OPTACToolConfig'.

3.7 Click on the corresponding flag to select your language.

3.8 Follow the on-screen instructions to continue the upgrade process. If you have difficulties upgrading your Download Tool, please contact Customer Support for a Support Guide on the process.

Step 4: Download User Manual (Optional)*

4.1 Select the manual you need by placing your mouse over the name of the file.

4.2 Left click the mouse button. The file will open.

4.3 Left click on 'File' in the main browser menu (top left).

4.4 Select 'Save As' by left-clicking on it.

4.5 A window will appear. Use the drop-down menu to find the following location on your C:\ drive: C:\Program Files\SECommon\Help\LANG

('LANG' is your selected language For Example: FRA = France, ENU = English, DEU = German).

4.6 Left click your mouse on the 'Save' button.

4.7 The new manual will now be available as part of the software.

** Please note that you will need the latest version of Adobe Reader, which you can download from www.adobe.com.*

For help please contact Customer Support on the following numbers:

UK: 0870 887 9256

France: 05.59.50.16.44

España: 91 41 43 160

Deutschland: 06 92 222 7840

Italia: 023 60 06 300

Sverige: 08 5057 8446

Portugal: 800860008

Nederland: 0207121396

Danmark: 80885817